

# CASUALTY ASSISTANCE REPRESENTATIVE

The Department of Defense strives to support the families of wounded or deceased service members by providing them with accurate and compassionate services through the Casualty Assistance Program. The Casualty Assistance Program covers a wide spectrum of services ranging from supporting severely injured service members, to assisting family members of deceased, unaccounted for, or missing service members with final arrangements and with understanding and accessing certain benefits and entitlements.

During your first meeting the Casualty Assistance Representative will brief you on the following benefits. Please feel free to ask questions.

- Death gratuity
- Serviceman's Group Life Insurance
- Unpaid pay and allowances
- Dependent Indemnity Compensation
- Survivor Benefits Program
- Social Security
- ID cards
- Medical and dental benefits
- Educational entitlements
- Future use of base exchange and commissary
- Death certificate and Defense Department Form 1300 (Report of Casualty)

You can expect the Casualty Assistance Representative to be in contact with you regularly, until all actions are complete. This is normally accomplished within six months although, depending on circumstances, it may take longer. Copies of all paperwork are retained on base for two years and originals are transferred to the National Personnel Records Center in St. Louis to be retained permanently. General information about Casualty Assistance Representatives can also be obtained from the website: [www.afpc.randolph.af.mil](http://www.afpc.randolph.af.mil)